STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

RICK SNYDER GOVERNOR SHELLY EDGERTON DIRECTOR

Emailed 1/5/17

March 15, 2017

Mr. Jeffrey S. Bankowski, Chief Internal Auditor Office of Internal Audit Services State Budget Office George W. Romney Building – Sixth Floor 111 S. Capitol, P.O. Box 30026 Lansing, Michigan 48909

Dear Mr. Bankowski:

In accordance with the State of Michigan, Financial Management Guide, Part VII, attached are the summary tables identifying our responses and our corrective action plans to address recommendations contained within the Office of the Auditor General's Performance Audit of the Michigan Medical Marihuana Program housed in our Bureau of Professional Licensing

If you have any questions regarding this report, please feel free to call me at (517) 335-1976.

Sincerely,

Signature Redacted

Allan R. Pohl, Chief Deputy Director

Enclosure

cc: Audit Distribution List

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AUDIT RESPONSE SUMMARY Performance Audit of the Michigan Medical Marihuana Program Department of Licensing and Regulatory Affairs (LARA)

| I. | Citations complied with: 1 and 2 |
|------|---|
| II. | Citations to be complied with: 3 As of today, we are working with DTMB to develop a newer system to address this issue in conjunction with implementing the new Medical Marihuana Facilities Act |
| III. | Citations agency disagrees with: |
| | None |

AUDIT RESPONSE SUMMARY (641-0435-16)

Performance Audit of Michigan Medical Marihuana Program Bureau of Professional Licensing

Department of Licensing and Regulatory Affairs (LARA)

1. Finding 1: We recommend that MMMP improve its process to verify physician certifications to mitigate the risk of fraudulent physician certification forms.

Agency Response:

Agree. The MMMP implemented the random audit of physician certifications on September 28, 2016.

2. Finding 2: We recommend that the MMMP improve the timeliness of processing change forms.

Agency Response:

We agree. As noted above, the MMMP processed 76% of change forms within 25 business days.

The MMMP has hired additional staff and restructured its work processes to improve the timeliness of processing change forms. By taking this action we believe the percentage of change forms processed within 25 business days will increase significantly.

3. Finding 3: We recommend that MMMP consider implementing an electronic application system.

Agency Response:

We agree with the recommendation.